

# Energy and Water Ombudsman Western Australia

Are you having problems with  
**your electricity, gas or  
water services provider**  
that you can't fix with them?

Then talk to us.  
We may be able to  
help and it's **FREE.**



Phone **(08) 9220 7588** or Freecall **1800 754 004**  
*(toll free from landlines)*



Interpreter Service **131 450** *(for people who need an interpreter)*



**National Relay Service** *(for people with a voice or hearing impairment)*

TTY or modem users phone **133 677** and quote **08 9220 7555**

Voice-only (speak and listen) users phone **1300 555 727** and quote **08 9220 7555**

SMS Relay users text **0423 677 767** and quote **08 9220 7555**



[energyandwater@ombudsman.wa.gov.au](mailto:energyandwater@ombudsman.wa.gov.au)



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**Free • Independent • Fair**

