

Council on the Ageing Western Australia Inc.

Annual Report 2018-2019

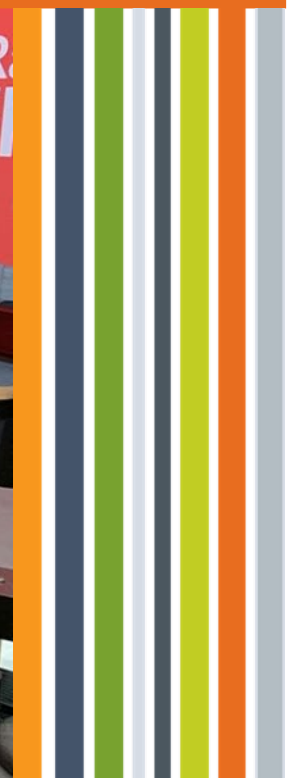


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Who We Are

Our Vision, Purpose, Key Values and Principles

Vision

An equitable, just and Inclusive society in which older people can flourish.

Purpose

To advance the rights, needs and interests of older Western Australians.

Key Values

- Integrity
- Respect
- Inclusiveness
- Impartiality
- Excellence

Principles

Meaningful Engagement

- Valuing the contribution and lived experience of older people in all their diversity; consulting and acting on the advice of older people; and engaging older people in all aspects of our organisation.

Policy and Advocacy

- Taking united action; providing advocacy and leadership for older people to inform and influence policy affecting them; and collaborating and partnering with stakeholders, agencies and Government at all levels.

Add Value and Build Capacity

- Providing services and programs that empower and strengthen older people.

Capable and Sustainable Organisation

- Having planned, systematic evidence based and best practice approaches to all that we do.

President's Report

As we head toward our sixtieth year (on 4 September 2019) the Board has reflected, not only on what has been a tough year financially, but also on the opportunity to become a more contemporary and sustainable organisation. With more than fifty percent of Western Australians over the age of fifty, the role of COTA (WA) as the consumer peak body becomes ever more important as the demographic we represent continues to grow.

In 2018 with the support of a Lotterywest grant, an external consultant was engaged to undertake an organisational review focusing on the areas of financial resources, management and compliance, as well as workforce resourcing and allocation to ensure alignment with our future needs and our strategic plan. Although a full Board review was not within the scope, the review also considered the structure and effectiveness of the Board in enabling the management and staff to operate at maximum efficiency. The insights and recommendations of the review have guided the decisions taken by the Board during this financial year.

As a consequence of the organisational review, we appointed Christine Allen as our new Chief Executive Officer in March 2019 which, in turn saw a restructure of the organisation and a number of roles made redundant. The costs associated with that, together with the change of CEO, contributed to the loss we have incurred.

Following a thorough process, we co-opted two experienced and capable Directors, Mary Anne Stephens and Helen Reid, to the Board towards the end of the financial year.

Significant changes have also taken place within the COTA Federation including the composition of the COTA Australia Board. The new structure will include four independent directors and four of the current COTA State and Territory Presidents. Following a voting process, it was agreed that the writer will continue to be a Director of the COTA Australia Board until 2021.

As a consumer peak body, policy work and advocacy is a core component of our business and although a state based operation, we collaborate with our counterparts in all states of Australia as well as COTA Australia on key areas of concern for older Australians. As part of a national initiative, the combined COTAs delivered the first State Of The Older Nation Report which was launched in November 2018. This is the first of a series of reports that listens to older Australians and builds on the understanding of their views, issues and the trends that impact on their lives. The report's findings were the result of a national survey of more than 2,500 older Australians undertaken in September and October of 2018. This important work creates a stronger foundation for our policy and advocacy work with state and local governments and other key stakeholders.

Another key component of our advocacy work is participating in forums and preparing submissions to State Government. Throughout the year COTA (WA) has engaged in a number of activities including the delivery of a Pre-budget Submission 2019-2020 and contributed to panel discussions on the Aged Care Quality and Safety Commission, Housing Rental Affordability, Older Single Women and Elder Abuse. These activities provide a vehicle for us to raise the profile of COTA throughout Western Australia as we undertake to represent the more vulnerable members of the community.

In addition to our policy and advocacy work we continue to deliver programs that benefit the community including Living Longer Living Stronger™, Aged Care Service Navigator and Mentoring 2 Work, much of which is delivered through federal funding. As has been the tradition over many years, we continue to deliver the State funded Community Grants scheme and the Seniors Awards program, with funds provided by the Department of Communities and Lotterywest.



As with many Not For Profit organisations it is always a challenge to balance the delivery of valuable community programs within the available resources and, sadly, this year we have suspended the Cyber Crime program due to lack of funding. The program was previously funded through the Department of Justice.

I would mention that this year's AGM has seen the need to fill up to a maximum of six (6) positions on the Board. Such a large number was due to:

- Three current Directors (Bettine Heathcote, Helen Moorhead and myself) needing to re-nominate after completion of their term of 3 years.
- One Director choosing not to stand again; my thanks to Rasa Subramaniam OAM JP for his past contribution to the Board.
- The need to formally appoint two Directors co-opted to the Board during the year; Mary Anne Stephens and Helen Reid.

It is pleasing to note that we have, in fact, received seven nominations for the Board and will, therefore, need to hold a ballot to select the six positions to be filled.

I am pleased to advise that the Board has recommended that Members bestow Life membership of COTA (WA) to Judy Hogben, a long-time supporter of COTA (WA) and past President of the COTA (WA) Board.

I complete my second year as your President with mixed feelings. On the one hand, it goes without saying that I take no pleasure in reporting such a significant loss to you. On the other hand, I am already seeing the benefits of the many tough decisions that have been taken in order to secure our ongoing sustainability into the future and therefore, overall, I draw some satisfaction from what has been a very challenging year. Additionally, the Board is committed to ensuring that the organisation can prevail through a period of transformation to emerge as a contemporary and sustainable consumer peak body.

In closing, I acknowledge the dedicated support of my fellow Directors, the Chief Executive Officer and staff and, of course, our outstanding volunteers. My thanks also to outgoing CEO, Mark Teale, for his contribution to COTA (WA) during his tenure with us.

And to all who have contributed to COTA (WA) throughout this year, my sincere thanks for your ongoing commitment to advancing the rights, needs and interests of older Western Australians.

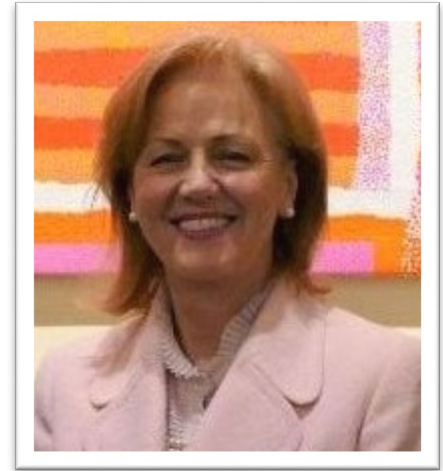


Chief Executive Officer Report

I'm delighted to have joined COTA (WA) in March 2019 as the new CEO.

The last three months have been invested in gaining a deeper understanding of the business, from funding and programs to our work in shaping policy and advocacy. I take this opportunity to thank former CEO Mark Teale for his sage advice and support during the transition period and the Board for their guidance as I settled in to the role.

As a consumer peak body our success is measured by the quality and the value of the work we undertake on behalf of older Western Australians, whether it be the impact of our advocacy or the community benefit of our programs. Throughout the year we have continued to deliver high-quality output with minimal operating funds.



The launch of the State of the Older Nation report in 2018 is a collaboration with COTAs from all over Australia and is the first survey that deep dives into the issues, concerns and opinions of people as they age. This important piece of work provides a clear indicator of the response to some of society's topical issues such as Voluntary Assisted Dying, Age Discrimination and Aged Care/Retirement options.

During the year our policy team prepared a 2019-2020 pre-budget submission and contributed to a number of discussion panels and forums. We also consulted with Older Single Women who shared their lived experience around the vulnerability factors that are affecting their health and wellbeing. This valuable information will enable us to contribute to the Women's Plan, a State Government initiative to address gender inequality.

The Mentoring 2 Work program which commenced in the previous financial year entered its second phase, with young adults having undertaken a range of preparatory activities before being paired with an older mentor. The M2W team have developed a successful model that has attracted a high quality of volunteer mentors who are enjoying the opportunity to 'give back' to a younger, disadvantaged cohort.

The Living Longer Living Stronger™ program has been operating in Western Australia since 2004. Previously funded by the State Government, the program which now supports more than 3,500 people, relies on the generosity of donors such as the Lockwood Charitable Foundation which has provided funding support for the second year and we gratefully acknowledge their contribution that enables us to maintain this valuable and life changing program.

The Mall Walking program would not exist without the dedicated team of volunteers who motivate, inspire and cajole our 1,000 mall walkers across the state to stay physically and socially active by joining in with this growing activity.

As in previous years, we were delighted to partner with Western Australian Government Department of Communities and Lotterywest to deliver the Community Grants scheme and the WA Seniors Week Awards, which allows us the privilege of shining a light on those seniors, age friendly businesses or local governments in the community who are dedicated to improving the lives of others. We congratulate all of our nominees, finalists and winners.

And of course all of this work could not be undertaken without the commitment of the outstanding COTA (WA) team. Thank you for your support and your input in delivering another successful but financially challenging year.

And as we enter our 60th year, let's not forget the many volunteers who have supported us along the way. Your support has been critical in enabling us to survive.

In conclusion, thank you to our supporters during 2018-19 including the Western Australian Department of Communities, Lotterywest, Department of Justice, Have A Go News, Department of Social Services (Federal and State Governments) and of course our organisational members and our individual members.

I made a promise when I took on this role that we would turn-up the volume on the voice of older Western Australians. On behalf of the COTA (WA) team, we look forward to working with you, our members and stakeholders, to do just that.



What Do We Do

Policy and Advocacy

During 2018/19 COTA (WA) has continued to strongly represent the concerns of older Western Australians through its policy development and advocacy and maintaining our engagement with people over 50 to learn from their lived experiences about issues which affect their lives.

This has included initiatives in a variety of areas including involvement in panel discussions; submissions to government on key issues affecting older people; participation on key committees and working parties; written surveys; face to face interviews, and publication of documents.

In addition to operating at the State level, COTA (WA) is an active participant in National Policy Council meetings which are attended by all State/Territory COTAs. These meetings provide an opportunity for us to contribute and shape responses to national issues impacting on older people as well as to share and learn about emerging areas.

Participation in Panel Discussions

Aged Care Quality and Safety Commission.

Aged Care Standards.

Housing Rental Affordability in Western Australia (Bankwest Curtin Economics Centre Forum).

Expert Roundtable: Women's Report Card (Department of Communities and BCEC).

Have Your Say: Elder Abuse Knowledge Hub Consultation.

Submissions to Government

Pre-Budget Submission 2019-20: The submission was based on extensive feedback from written surveys, face to face interviews and a well-attended public forum. Key focus areas to emerge were: age friendly environments; housing; health, and mature age employment.

Termination of Schemes: Strata Titles Regulations Discussion Paper. Written feedback provided on protecting the rights of individuals in strata arrangements.

Wellington Square Enhancement: Wellington Square Intergenerational Playground. Provided feedback on what the idea of a 'playground for everyone' means.

WA Strategy to Respond to the Abuse of Older People (Elder Abuse): Online submission submitted, focused on social isolation and other social determinants of elder abuse.

Women's Plan 2020 – 2030: This submission was based on an extensive consultation process with older women through focus groups and face to face interviews to ensure the incorporation of the lived experiences of older women. Key priority areas included financial security, affordable housing, wellbeing and inclusion.

One Rent Increase from Disaster: The Report of the Older Persons Homelessness Prevention Project: COTA (WA) chaired the WA component of this National research project in addition to providing policy input and engaging with academics, government officials, not-for-profits, consumer bodies and other peaks in the development of the report. The report is planned for launch at the WA Parliament.

Engagement

Have a Go Day: The annual Have a Go Day, a Liveliighter event under the auspices of the Seniors Recreation Council of WA, attracted many attendees to the COTA stand. The wellbeing survey promoted at the stand attracted over 300 responses and identified the significant impact that both age-discrimination and rental affordability stress has on older people's health and wellbeing.

Forum: Ready for an Ageing Population: This public forum attracted a large audience. Its objective was to engage with people in relation to the COTA (WA) pre-budget submission priorities and to seek feedback on these priorities.

Volunteer Week Morning Tea: Held at the Alexander Library, the aim of the function was to recognise the invaluable contribution of past and present volunteers.

Tenants Action Group of Western Australia: A meeting has been held with key members of this group to discuss synergies between the two organisations. It was decided to begin planning for an information session for older at-risk people seeking information about aged care.

ABC Talk Back Radio Session: A senior policy staff member participated in a talk back session on COTA (WA)'s publication of The Goodbye Guide. This session attracted a great deal of public interest and positive feedback.

Care & Ageing Expo: Our conversations with those who attended highlighted the continuing difficulty navigating aged care and securing both paid employment and meaningful volunteering.

Advance Care Planning Awareness: You Only Die Once: COTA (WA) participated in the awareness campaign launch with the Minister for Health.

National Elder Abuse Prevention and Advocacy Framework: COTA (WA) attended the OPAN launch of this Framework.

Social Policy Symposium: Research in Demand: Elder Abuse and Domestic Violence: COTA (WA) attended this invitation-only Symposium.

Committee Participation

COTA (WA) engagement strategies also include membership of a number of relevant sector committees including:

- The Housing Advisory Roundtable.
- The Self Directed Services Reference Group.
- Person Centred Services In Western Australia.
- The Care and Ageing Expo planning committee.
- The WA Agency Liaison Forum for Australian Aged Care Quality Assurance.
- The WACOSS Peaks Forum.
- The Palliative Care WA Advance Care Planning Consortium.
- Ageing on the Edge WA Reference Group.
- Frail Older Health Working Group.
- Grandcarer Research Combined Advisory Working Group.



State of the Older Nation 2018

The State of the Older Nation 2018 findings reports on the lives and concerns of older Australians and was based on an Australia wide survey of 2500 + older Australians conducted in September and October 2018.

The Report shares:

- The National findings.
- Our Western Australian snapshot.
- Findings from our recent WA Seniors Week Survey (November 2018).

The State of the Older Nation 2018 Reports listens to, hears and promotes the voice of older Australians; builds the understanding of their views, issues and trends impacting on their lives; and creates a strong foundation for COTA's policy and advocacy with governments and other key stakeholders.

WA Local Issues were found to be:

- Improving the affordability of services would make a big difference (49%).
- Older people experiencing abuse to have effective tools (40%).
- Specific crisis accommodation for single older woman (40%).
- Stamp duty removed on housing built to universal design standards (39%).
- Flat and accessible footpaths (37%).

The complete State of the Older Nation 2018 Report is available on our Website at www.cotawa.org.au

Women's Plan 2020-2030 Consultation

COTA (WA) contributed to the Women's Plan, a Western Australia Government initiative to address gender inequality. Through our ongoing consultation with older women, we have identified several key issues with a significant gendered element that converge with the priority areas outlined in the Department of Communities discussion paper for The Plan: 'Women's Voices: Building a Stronger WA Together'.

The total population of Western Australia exceeded 2.5 million in 2018. Like the rest of Australia, the fastest growing cohorts of women are in the older age groups. From 2020, and over the next 10 years, the most conservative population projections suggest an Increase of approximately 35% in the number of women in the 65 to 84 age group and 42% for those 85 and over.

COTA (WA) consults and works extensively with older women through its advocacy and programs. Previous research by COTA (WA), and through the COTA Federation in The State of the (Older) Nation Survey 2018, has highlighted a range of inequalities that have been reported by older women. The current Women's Plan priority areas strongly resonate with the conversations we are now having with older women in Western Australia which are specifically focused on:

- | | |
|---------------------------------------|------------------------------|
| • Family and Domestic Violence | • Financial Security |
| • Elder Abuse | • Access to Health Care |
| • Homelessness and Housing Insecurity | • Age Discrimination |
| • Palliative Care | • Family and Domestic Labour |

With the inclusion of the experiences of older women in The Plan, and a deep understanding of the issues that impact them, the Western Australia Government has an opportunity to not only understand the aspirations and inequities faced by older women, but also draw inspiration from their experiences and challenges over their lifetime.

The complete Women's Plan 2020-2030 Report is available on our Website at www.cotawa.org.au

Community Engagement

Projects and Programs

Living Longer Living Stronger™ (LLLS™)

Living Longer Living Stronger™ is a strength training program designed to improve and extend the quality of life for people over 50. Now in its 15th year, the program helps up to 3,000 older people per year in Western Australia.

In 2018-19 we signed eight new providers and trained 34 new instructors.

The Living Longer Living Stronger™ awards were popular, with more than 100 nominations received.

Aqua Jetty Rockingham won the most outstanding metropolitan provider award and Aqua Jetty coordinator Jodie Moore won most outstanding metropolitan instructor for the second year in a row.

Donor Acknowledgement LLLS™ Program

We would like to acknowledge the contribution from the Lockwood Charitable Foundation, which provided generous donations to the Living Longer Living Stronger™ program in 2017-2018 and 2018-2019.

The COTA (WA) Board and staff are grateful to the Lockwood Charitable Foundation for its ongoing support.



Mall Walking

The Mall Walking Program has been operated by COTA (WA) since 2014. This initiative has great merit in delivering a valuable activity to seniors, with more than 1,000 people engaged in mall walking activity across participating shopping centres.

Mall Walking participants engage in gentle physical activity that is undertaken in a safe, social setting which is facilitated by trained 'leaders'.

Much is written about the enormous health and social benefits older people gain from being physically active. Mall Walking provides a safe, even surfaced environment not affected by adverse weather conditions.

There are many health benefits associated with increased levels of physical activity; including lower incidence of hypertension, heart disease, osteoporosis, degenerative arthritis, colonic cancer and diabetes mellitus, improved mood and memory function and an enhanced social network. In older people, physical activity may also offer a useful alternative to drug management or reduce the need for medication, limiting the problems associated with polypharmacy.



Mentoring 2 Work

Mentoring 2 Work (M2W) is a federally funded program that empowers young adults to realise their potential with the support of mature age mentors.

M2W has seen some optimistic outcomes with 28 of the 230 young adults commencing in employment and 31 in meaningful study.

There are also numerous instances of tangible transformations experienced by the young adults due to the guidance and support of the mentors.

Now in to its second year, the program's success has been its ability to engage and support an exceptional group of mentors who have volunteered their time to support young adults.

We acknowledge the support of our partners University of Western Australia, United Way WA and the Department of Social Services.

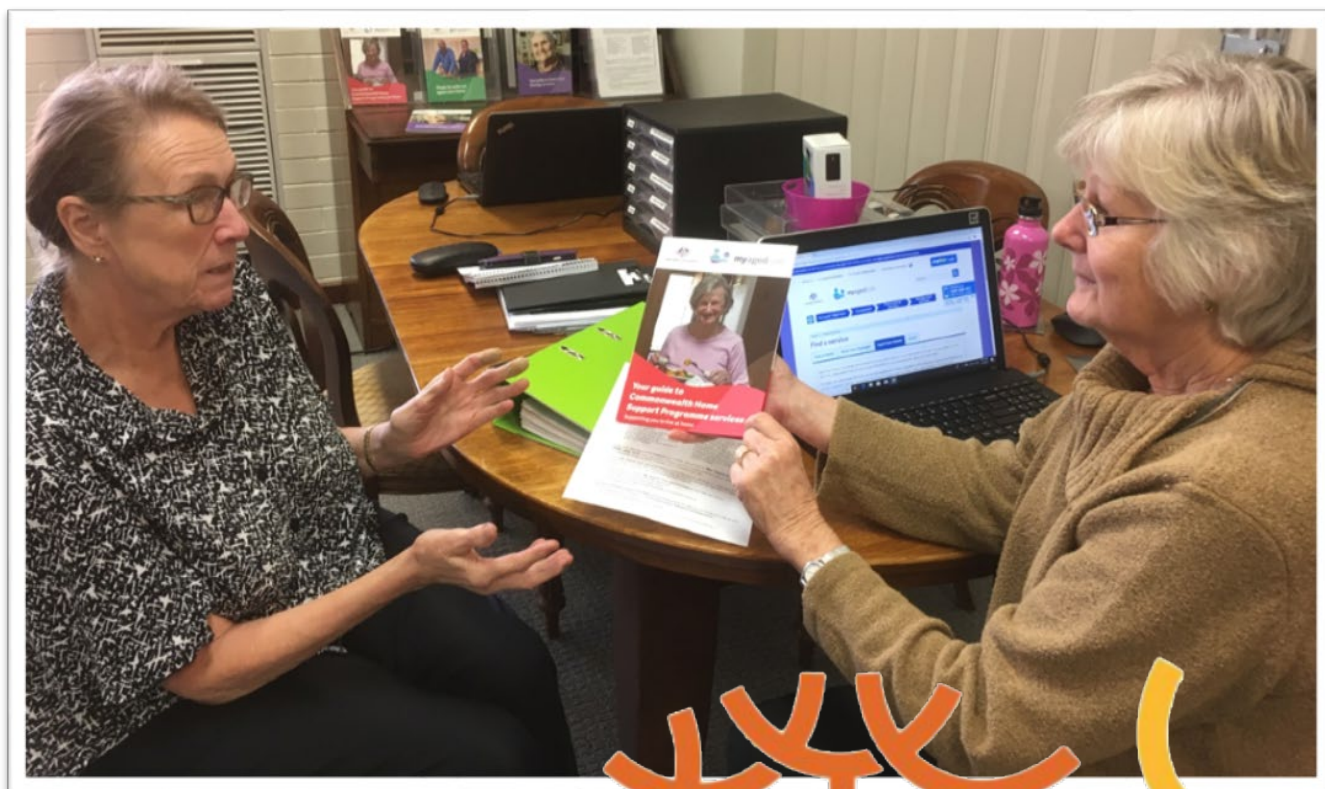


Aged Care System Navigation

This project is part of a federally funded national trial to assist the community to navigate the aged care system until the point of service commencement.

COTA (WA) model is delivered through a community hub located at Connect Vic Park and an information hub located at the COTA (WA) office.

The program is delivered by a mix of staff and trained volunteers and is promoted through our community engagement channels, including Facebook and newsletters and events such as the Care & Ageing Expo and Have a Go Day.



Cyber Crime (WA)

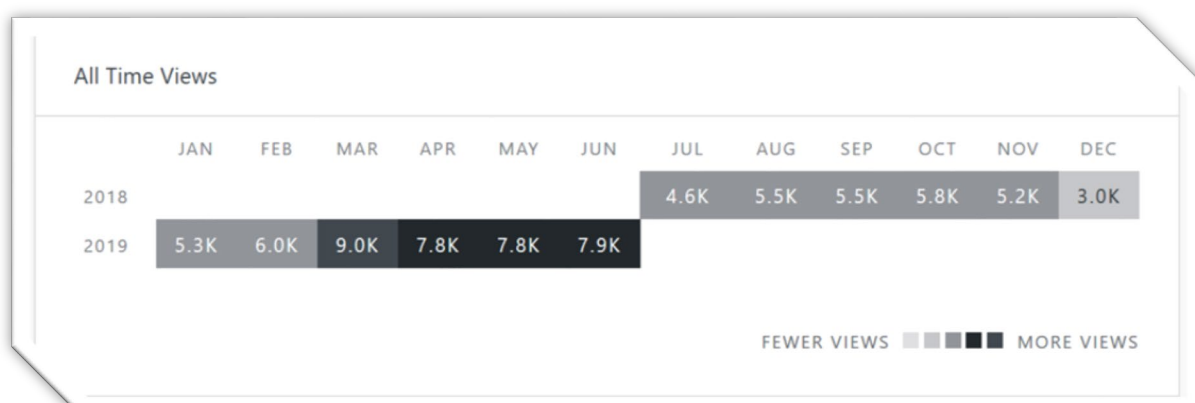
Cyber Crime Program

The Cyber Crime program delivers a valuable message to the community and to date has reached over 4,000 people. Previously this program was funded via the Department of the Office of the Attorney General through the 'Confiscation of the Proceeds of Crime' funds, however this funding ceased at the end of the 2016/17 financial year. The program is currently suspended pending a new funding partner.



COTA Connections

The COTA newsletter, COTA Connections has 2665 subscribers and is available for subscription and to view on our Website at www.cotawa.org.au.



Our People

Board

Ronald Regan, President

Gerri Clay, Vice President

Helen Moorhead, Board Director

Bettine Heathcote, Board Director

Rasa Subramaniam, Board Director

Michele Murdoch, Board Director

Luke Garswood, Board Director

Mary-Anne Stephens, Board Director

Helen Reid, Board Director

Executive Committee

Ronald Regan, President

Gerri Clay, Vice President

Bettine Heathcote, Board Director

Luke Garswood, Board Director

Christine Allen, CEO

FARM Committee

Mary-Anne Stephens, Chair

Helen Moorhead, Board Director

Michele Murdoch, Board Director

Ronald Regan, President

Christine Allen, CEO

Board Attendance 2018-2019

There were eight (8) COTA (WA) Board Meetings held in the 2018-2019 Financial Year.

Board Member attendance was recorded as follows:

Board Member Name	Board Role/s	Number Board Meetings Attended	% of Total Board Meetings 2018-2019
Ronald Regan	President Board Director Member FARM Committee Member Executive Committee	8/8	100%
Gerri Clay	Vice President Member Executive Committee	8/8	100%
Helen Moorhead	Board Director Member FARM Committee	6/8	75%
Bettine Heathcote	Board Director AM Executive Member Chair of Policy Exchange Group Member Executive Committee	8/8	100%
Rasa Subramaniam	OAM JP Board Director	7/8	88%
Michele Murdoch	Board Director Member FARM Committee	7/8	88%
Luke Garswood	Board Director Chair of Policy Committee Member Executive Committee	7/8	88%
Mary Anne Stephens	Board Director Commenced May 2019 Member FARM Committee	1/1	100%
Helen Reid	Board Director Commenced May 2019	1/1	100%

Staff

Christine Allen, CEO

Daphne Daley, Project Officer ACSN and Mall Walking

Rick Lee, LLS™ Program Manager

Kairi Watty, Project Officer M2W

Chris Jeffrey, Senior Consultant Policy

Jed Kerry, Policy Officer

Jacqui McKern, Finance & Administration Officer

Nick Probert, Project Officer M2W

Sara Kerr, Project Officer M2W

Susannah Lingford, Project Officer M2W

Paul Abbott, Principal Project Officer M2W

Jennette Ward, Director Strategic Projects & Policy

Jane Newsome, Project Officer ACSN and Seniors Grants

Dana Moore, Project Officer Administration



Volunteers

Office

Jill Carney, Reception
Alison Cholajda, Reception
Valerie Chua, Reception
Daphne Daley, Mall walking
Kaye Douglas, Reception/Computer
Jean Entwistle, Computing/teaching
Ellen Hartley, Reception
Teresa Martelli, ACSN and Reception
Kim Mason, Computing Teaching
Geraldine O'Rourke, Reception
John Pepper, Computing Teaching
Alex Pittendreigh, Website Development
Lorraine Ragus, Reception
Sothilingam Ramanathan, Reception
John Stephens, Computing Teaching
Judy Wilson, Reception
Bob Zeigler, Presenter

Mall Walking

John Anderson
Ross Ayre
Maureen Ball
Rex Ball
Maureen Banham
Dianne Black
Valerie Boyle
Glenda Cooper
Gwen Davies
Marilyn Fogarty
Barbara Giles
Kerry Godden
Jim James

Ronald Hetherington
Marian Hetherington
Jan Lambrecht
Jacques Pierre Marie
Peter Oggelsby
Lynn Pellick
Helen Reynolds
Gordon Richards
Gladys Rosano
June Santini
Phillip Smith
Vince Smyth
Vic Ward
Jan Wearing
Audrey Whiteside
Judith Wodcke



Organisational Membership

Advocare Inc.	City of Wanneroo
Alzheimer's Australia WA Ltd	Commonwealth Respite & Carelink Centre
BaptistCare Inc.	Dale Cottages (Inc.)
Bassendean Senior Citizens Welfare Association (Inc.)	Denmark Over 50's Association Inc.
Bayswater Bridge Club	DWDWA - Dying with Dignity WA Inc.
Bayswater Senior Citizens Association Inc.	East Pilbara Independence Support Inc.
Beverley Community Resource Centre Inc.	Fremantle Community Care
Bladder and Bowel Health Australia Inc.	Greenbushes Community Resource Centre
Bos Architects	Hall & Prior Aged Care Organisation (Varna Pty Ltd /Fresh Fields)
Bridgetown - Greenbushes Recreation Centre	Harvey Recreation and Cultural Centre Inc.
Busselton Senior Citizens Centre	Health Consumers' Council
Cambridge Senior Services	Historical Society of Cockburn
Care Net Community Nursing Pty Ltd	Independent Living Centre of WA (Inc.)
Champion Lakes Boating Club Inc.	Injury Control Council of WA (Inc.)
Chung Wah Community Aged Care	Italian Age Care Incorporated
Citizens Advice Bureau	Jewish Care WA (Inc.)
City of Bayswater	Juniper (previously Uniting Church Homes)
City of Canning	Koorda Community Resource Centre Inc.
City of Cockburn	Lawley Park Residents Management Advisory Committee
City of Fremantle	Leading Age Services Australia - WA (previously Aged Care Association Australia WA)
City of Gosnells	Life Without Barriers
City of Stirling	LINKWEST INC.
City of Subiaco	Lockridge Senior Citizens Association
City of Subiaco (Community Services)	Manning Senior Citizens Centre Inc.
City of Swan	Maylands Autumn Club Inc.
City of Swan (Library Services)	Shire of Yilgarn
Meath Care (Inc.)	SOS—Supporting Our Seniors & Disabled Inc.
Melville Cares Inc.	South West Community Care
Men's Advisory Network	Southcare Inc.
Merredin Community Resource Centre	
Merredin Senior Centre (Inc.)	

Moora HACC & Moora Seniors Group
 Mt Laverna Retirement Village (Inc.)
 Multiple Sclerosis Society of WA (Inc.)
 Mundaring Sharing Incorporated
 National Council of Women WA
 Naturaliste University of the third Age Inc.
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 Nedlands Community Care
 Northam Heritage Forum
 Older Women's Network (WA) Inc.
 Park Home Owners Association WA Inc.
 Parkinson's Western Australia Inc.
 People Who Care
 Prime Timers Western Australia
 Relacs
 Retired Teachers' Association
 Rise Community Network
 Royal Australian Air Force (WA Div) Inc.
 SCOA WA - Superannuated Commonwealth Officers'
 Ass Inc.
 Senior Citizens Welfare Association (Inc.)
 Seniors Social Space
 Shire of Augusta - Margaret River
 Shire of Donnybrook-Balingup
 Shire of Kellerberrin
 Shire of Mundaring
 Shire of Victoria Plains

Tambellup Community Resource Centre
 TAPSS Community Care Inc.
 The Bethanie Group
 Toodyay Community Resource Centre
 Town of Narrogin, Narrogin Homecare
 Tuart Place
 Umbrella Multicultural Community Care Services Inc.
 University of the Third Age (UWA) Inc.
 Volunteer Task Force Inc.
 Volunteering WA
 WA Retirement Village Residents Association Inc.
 (WARVRA)
 Walridge Village Residents' Association
 WANSLEA
 Western Australian Council of Social Service –
 WACOSS
 Wickepin Community Resource Centre
 Wyndham Family Support Inc.



CONTACT US

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