

TECHNOLOGY

Do you need support to set up your digital device?

This might include online banking, Medicare, myGov, Centrelink apps or social media platforms such as Facebook.

There are many organisations who may provide this support as a free service, including local council libraries, Community Resource Centres or other senior social centres or your aged care or disability service provider.

Chung Wah Community & Aged Care (CAC)

Topic 题目: COVID-19 Digital Certificate 新冠疫苗接种证明

Seniors from CaLD Asian background have difficulties in obtaining the Certificate online due to language barrier and computer incompetence. Failing to show the Certificate will stop them from entering places like restaurants, supermarkets and others.

非英语背景的亚裔长者因不懂英语和使用电脑，他们面对困难在网上取得新冠疫苗接种证明。没有疫苗接种证明，他们将不能进入餐厅、超市等地方。

Suggestions 建议

Call Australian Immunisation Register hotline to ask for Certificate to be posted via mail.

拨打 Australian Immunisation Register 热线（1800 653 809）要求邮递疫苗接种证明。

Support 协助

Chung Wah Community & Aged Care has people speaking English and your language and is ready to help you call Australian Immunisation Register hotline to request Certificates.

中华社区与长者服务员工能说英语和您的语言，可以协助您拨打 Australian Immunisation Register 热线（1800 653 809）要求邮递疫苗接种证明。

Contact telephone number 联系电话: T: 08 9328 3988

Website link 网页: www.chungwahcc.org.au

Linkwest

WA Neighbourhood and Community Resource Centres

Neighbourhood and Community Resource Centres (CRC) are friendly, informal places where community members meet for a variety of activities at minimal cost. They each reflect the needs and aspirations of their own community and provide courses and activities in response to community input.

Neighbourhood and Community Resource Centres may also provide support for individuals who require assistance with their devices, i.e. iPad, tablet, mobile telephone.

Support

T: 08 9485 8929

Find a Member Centre

W: <https://www.linkwest.asn.au/searchdirectory/listing/>

Tech Savvy Seniors – Telstra

The Tech Savvy Seniors program helps you build the skills and confidence to use computers, tablets and smartphones. It includes face-to-face training, how-to guides and training materials in more than 14 languages.

Support

T: 13 22 00

W: <https://www.telstra.com.au/tech-savvy-seniors>

Be Connected – Improving Digital Literacy for Older Australians

Be Connected is an Australian Government initiative aimed at increasing the confidence, skills and online safety of older Australians in using digital technology. Be Connected adopts a community-centred approach to assist individuals aged 50 years and over, who have little or no experience with digital technology. Be Connected delivers a range of resources specifically designed to support Australians 50 years and older.

Support

T: 1300 795 897

<https://www.dss.gov.au/seniors/be-connected-improving-digital-literacy-for-older-australians>

<https://beconnected.esafety.gov.au/>