

ADVOCACY

The Older People's Rights Service (OPRS)

OPRS a specialist program operated by Northern Suburbs Community Legal Centre (NSCLC) to provide free and confidential information, advocacy, legal advice and assistance to adults over 65 years of age* who are at risk of or experiencing elder abuse in Western Australia.

**50 years of age for Aboriginal and Torres Strait Islander Australian people.*

How OPRS can help

The OPRS team of lawyers and advocates provide information, advocacy, legal advice and assistance in relation to:

- Entering into and concerns relating to Enduring Power of Attorney and Enduring Power of Guardianship
- The State Administrative Tribunal (SAT) and its' orders appointing administrators and guardians
- When a person's legal capacity is in issue
- Recovering money or property loaned to family
- Living arrangements such as moving in with family and into granny flats (excludes retirement villages)
- We do not provide advice in relation to Wills and Estates

Support

OPRS can talk to you by phone, the internet or face-to-face at our office, your home or another place which is private and where you feel safe.

T: 08 9440 1663

W: <https://www.nsclegal.org.au/legal-help>

Health Consumers' Council WA

Health Consumers' Council provides an individual advocacy service available to any person with an issue in the WA Health System. They provide independent advocacy to support the healthcare rights of individuals by working alongside and/or speaking, acting or writing on behalf of the advocacy client.

You do not have to be a member of the Health Consumers' Council to access advocacy.

Support

T: 08 9221 3422 T: Country Callers: 1800 620 780

W: <https://www.hconc.org.au/individual-advocacy/>

Seniors Rights and Advocacy Service

Legal Aid WA is the public face of the Legal Aid Commission of Western Australia.

Seniors Rights and Advocacy Service

- Free legal advice and assistance to older people who have experienced elder abuse or who are at risk of experiencing elder abuse
- Representation in certain guardianship and administration matters in the state administrative tribunal
- Mediation or dispute resolution of suitable matters
- Information sessions and community legal education

T: 1300 650 579

W: <https://www.legalaid.wa.gov.au>

Fact Sheet: Seniors Rights and Advocacy Service

W: <https://www.legalaid.wa.gov.au/sites/default/files/inline-files/Video-Fact-Sheet-SRAS.pdf>

Tuart Place

Tuart Place provides a number of services, all of which are free of charge. Services are available to people who experienced any form of out-of-home care in Western Australia.



Tuart Place is a resource service for adults who were in out-of-home care (care leavers) during their childhood. We provide counselling and support services, assist with family tracing and obtaining records, help in lodging complaints and provide support in learning computer and life skills.

The governing body of Tuart Place is 'Forgotten Australians Coming Together' Inc. (FACT). FACT is Western Australia's representative body for people who were in out-of-home care during childhood, including Former Child Migrants from the UK and Malta and Indigenous and non-Indigenous Australian-born care leavers.

Support

T: 1800 619 795

W: <https://www.tuartplace.org/services/>

Dementia Australia

Supporting a person living with dementia

Information on meaningful activity and engagement, COVID-19 tips for people living with dementia, their carers, families and friends as well as suggestions for dealing with stress and anxiety is contained within a Dementia Australia Library Guide located at:

<https://dementia-org.libguides.com/Supporting a person with dementia through lockdown>

Support

T: National Dementia Helpline on 1800 100 500

W: www.dementia.org.au

The National Dementia Helpline is a free service operating between 8am and 8pm Monday to Friday (except public holidays).

Alzheimer's WA

Supporting a person living with dementia

Alzheimer's WA provides direct care, support, education and information to assist people living with dementia as well as their families and carers.

As the dementia care experts, Alzheimer's WA works with those living with dementia and the organisations that care and support them, to have the greatest beneficial impact on their dementia journey.

Support

T: National Dementia Helpline on 1300 667 788

W: <https://www.alzheimerswa.org.au/our-services/>

WA Elder Abuse Support Services

Older People's Rights Service (OPRS)

A Client centred service which provides legal information and advice, advocacy, and support to Older Australians experiencing or at risk of experiencing elder abuse from family, friends, and informal carers.

If you need an interpreter, call on 131 450

T: Joondalup 08 9301 4413

T: Mirrabooka 08 9440 1663

E: info@nsclegal.org.au

W: <https://www.nsclegal.org.au/>

Relationships Australia WA Peel Senior Relationship Service

Case Management and Mediation: This service is provided at no cost as part of the Federal Government's 'National Plan to Respond to the Abuse of Older Australians'.

Support

T: 08 6164 0173

E: peelsrs@relationshipsaustralia.org.au

W: www.relationshipsaustralia.org.au

Seniors Rights and Advocacy Service

The types of matters that Seniors Rights and Advocacy Service can provide advice and assistance on include:

Planning for the future (Enduring Powers of Attorney, Enduring Powers of Guardianship, guardianship and administration orders and Advance Health Directives). Providing legal assistance when someone lacks decision making capacity (guardianship and administration). Recovering money or property. Family disputes. Granny flats and moving in with family. Family law and issues involving grandchildren. Protection from violence or abuse.

Support

Infoline: 1300 650 579

Info chat: on the Legal Aid WA website

In person at Level 1, 32 St Georges Terrace, Perth or at any Regional Office

E: info@nsclegal.org.au

W: <https://www.legalaid.wa.gov.au>

Advocare

Supporting and protecting the rights of older people in Western Australia through independent, free and confidential, advocacy information and education.

If you are experiencing any type of elder abuse, Advocare can work with you to resolve the situation. With your consent, we can also work with a family member or another representative who is working in your best interests, to resolve the situation.

Support

Advocare Elder Abuse Helpline

Free call 1300 724 679 E: rights@advocare.org.au Advocare Aged Care Advocacy and Information

T: 08 9479 7566

Free call 1800 655 566 E: rights@advocare.org.au

Advocare Community Visitor Scheme T: 08 9479 7566

E: volunteer@advocare.org.au

If you speak a language other than English, we can arrange assistance via the Translating and Interpreting Service.

W: <https://www.advocare.org.au/>