

The Sorry Time guide

The Goodbye guide



Western Australia Kriol | Kriol

Acknowledgement of Country

COTA (WA) acknowledges the Traditional Owners of Country. We pay our respects to their Elders both past and present and acknowledge that the land on which we live and work, is and always will be, Aboriginal land.

Acknowledgement of Lotterywest

COTA (WA) acknowledges Lotterywest for its support in translating The Sorry Time Guide.

About COTA (WA)

Council on the Ageing (WA) Inc. Helpem ubala WA mob oba 50 years ole.

COTA (WA) Work gutta dem State COTAs and COTA Australia dejarn to helpem but ubala oba 50 years ole.

COTA (WA) Work gutta different groups for thararn ebrybody who needem but help gutta health or our ole people getting hurt or thadarn house. COTA helpem dijarn Aboriginal and Torres Strait Islander people and CaLD and LGBTQI+ people.



Introduction

When emlast time ubala bin habem talk gutta ur family or love one bout sorry business?

Em scary thinkinabout what em might happen lunga mibala whenem finish time, but milbala gutta doem important things so dem lut know whatem gunna happen.

Dijarn Guide gunna make lillbit easy lunga family to deal gutta mibala sorry business.

The Council on the Ageing (WA) Ee guttem dijarn call The Sorry Time Guide. Em helpem but ubala to plan what em gunna happen when ubla time to go, an keepem but allda paperwork lunga one spot, dijay allda family can findem but allobit when em time.

Dijarn Sorry Time Guide can helpem but ubala talk lunga family blah thadarn when ubala time to go, and muddy helpm ubala unfinished business. Ee guttem paper copy and thadarn online.

Mibala hope ubala findem dijarn Sorry Time Guide to be good one.



Chris Jeffery
Chief Policy Officer, Council on the Ageing (WA)

PAPERWORK

Em goodone keepem but paperwork lunga one spot and tellem but somebody ubala trustem. Ee gunna be easy blah thadarn family to helpem ubala gutta money and legal business.



Dijarn list lunga thadarn booklet em only guidem but ubala. Muddy ubala guttem special one paperwork to gibbem but sametime.

Sombala think dijarn one paperwork to blundem, but ubala can leebem more paper to readem ubala life.

CHECKLISTS

PROOF OF IDENTITY	Yes	No	Location Puttem but paperwork lunga cupboard, draw or muddy safe place dey can findem.
Birth Certificate			
Marriage or Divorce Certificate			
Citizenship Certificate			
Current or expired Passport			
Photo ID issued by National or State Government			
Legal Change of Name record or Deed Poll Certificate			

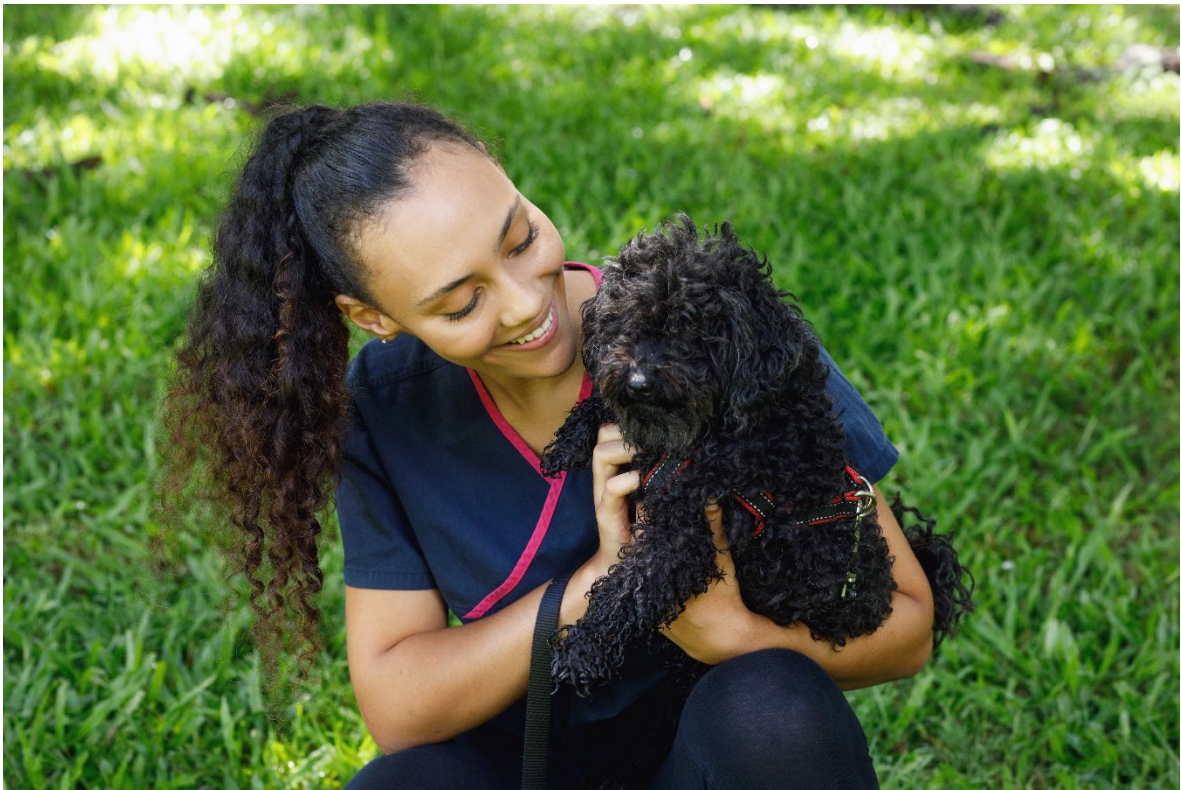


HEALTH DETAILS	Yes	No	Location
Medicare + Health Professional/s - Dentist, Doctor, etc.			
Private Health Fund + Membership Number			
Organ Donation			
Home Support			
Aged Care Preferences			
Advance Care Plan (ACP)			

VEHICLE REGISTRATIONS + LICENCES	Yes	No	Location
Car/s			
Boat/s			
Caravan/s			
Driver's Licence			



PETS	Yes	No	Location
<p>Pet Ownership + Care Instructions</p> <p>Thadarn who gutta look after ubala pets, feedem but, walkem but, gibbem but medicine, or muddy paperwork.</p>			



LEGAL DOCUMENTS	Yes	No	Location
<p>Your Will</p> <p>Dijarn Paperwork ubala gutta gettem so ubala know what gonna happen lunga important stuff.</p>			
<p>Advance Health Directive</p> <p>Dijarn legal paperwork ubala gutta plannem but thadarn health business blah what ubala want an don't wannem.</p>			
<p>Enduring Power of Attorney (Legal Aid)</p> <p>Dijarn legal paperwork gibbem but thadlut person or company permission to take oba ubala money and home business.</p>			
<p>Enduring Power of Guardianship</p> <p>Dirjarn legal paperwork gibbem but thadlut person permission to look lunga ubala health and personal business.</p>			

FINANCIAL DOCUMENTS	Yes	No	Location
Pension and/or Superannuation details			
Benefits (e.g. special allowances)			
Centrelink/Veterans Affairs			
Overseas Payments			
<p>Superannuation Beneficiaries (Recipients)</p> <ul style="list-style-type: none"> ▪ Checkem thadarn super fund ubala gutta habbem; ▪ Ubala gutta makem sure dijarn proper one; ▪ Thadarn we bin blundem gutta be up to date to gibbem person ubala pick to keepem; ▪ Ubala gutta signem forms and paperwork and sendem lunga ubala fund. <p>Ubala gutta makes sure thadarn paperwork all good before em finish.</p>			

FINANCIAL MATTERS	Yes	No	Location
Bank details (including online access)			
Credit Card details			
MyGOV details			
Accountant name + contact details			
Employer information			
Direct Debits			
Property Deeds, Titles and Lease Documents			
Mortgage and any other loans			
Investment Details + Documents			
Tax Records + Tax File Number			
Household Utilities Accounts Info			
Pre-paid Funerals or Memorial Info			

SPECIAL ITEMS	Yes	No	Location
Family documents, ancestry information, photos, letters, etc.			



PREPARING FOR YOUR FUNERAL

Em guttem different way to helpem but ubala gutta funeral business. Dijarn 3 ways to doem thadarn, em guttem prepaid funeral, funeral bonds and funeral insurance. Dijarn can helped but ubala to fixemup how much em gonna cost, and muddy makem little bit easy blah ubala family to handlem but ebrything. Thadarn sorry business blah ubala funeral guttem things like director fees, transporting, death certificate and burial paperwork. Different company muddy will chargem but ubala different lunga nuthaone company, so ubala muddy better lookin round.

Prepaid funerals, or dijarn call *advance payment plans*, em can helpem but ubala to payem thadarn funeral business before ubala go. Ubala can payem but ebrything off up front or gutta small one allda payments.

Lunga Western Australia allda funeral people gutta gibbem but ubala money lunga thadarn investment manager like muddy life insurance company or public trustee. Demlut only payem but directors after thadarn sorry business bin happen. Allda paperwork gutta say whatem happen muddy if thadarn funeral business bin close down early part.

Funeral bonds em thadarn saving account so ubala can sabem but money blah ubala funeral business. Ubala can makem but same kind payment lunga account and muddy more if ubala want too. Ubala cant gettem out thadarn money early part and ubala can only usem but blah sorry business.

Funeral insurance take part gutta payem but ongoing money blah thadarn lunga ubala funeral business. Ubala muddy wanna gettem lump sum straight away but demlut gutta lookem thadarn how long ubala bin habem paperwork plan. Thadarn money ubala pay can get bigger oba time. If ubala stop puttem but money in, ubala won't gettem refund. Dijarn proper ubala gutta think how much ubala gutta end up paying.

Ubala can think also blah nutha account, saving account or thadarn super. Ubala gutta makem sure allda family em left gutta proper way how to usem saving. Em guttem more information below:

Consumer Protection and Funeral Checklists

1300 304 054

<https://www.commerce.wa.gov.au/publications/prepaid-funerals-checklists>

Moneysmart: Paying for Funerals for Indigenous and Torres Strait Islander People

<https://moneysmart.gov.au/indigenous/paying-for-funerals>

Department of Veterans Affairs Funeral Bonds and Prepaid Plans

<https://www.dva.gov.au/financial-support/income-support/what-changes-your-payments/your-business-or-investments/funeral>

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LEGAL DOCUMENTS

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- Government of WA Department of Health
- WA Public Trustee
- Palliative Care WA

LEGAL MATTERS

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- Seniors Rights Advocacy Service
- Subiaco Justice Centre Inc.
- Community Legal Centres WA

INFORMATION ON ELDER ABUSE

- Older People's Rights Service (OPRS)
- Advocare
- Aboriginal Language Interpreting Service
- Advocare Elder Abuse Helpline

LGBTI SUPPORT

- LGBTI Rights in Ageing Inc. (GRAI)

RESOURCE DIRECTORY

LEGAL DOCUMENTS

Western Australian Public Advocate

1300 858 455

The Office of Public Advocate (OPA) em helpem but over 65,000 people lunga Western Australia dijarn for ebryone who findem but hard to makem up mind. Demlut blah website guttem information blah allda family, friends, carers, and others who findem hard to helpem but selb too.

Email opa@justice.wa.gov.au

Website www.publicadvocate.wa.gov.au

Government of WA Department of Health

08 9222 4222

Thadarn public health system lunga Western Australia em WA Health.

Demlut makem sure thadarn allda Western Australians gettem safe and good service health care, demlut also gutta gibbem ubala care blah allda hospital checkup.

Website www.health.wa.gov.au

WA Public Trustee

1300 746 116

The Public Trustee can gibbem out propper trustee and asset service. Dijarn same lika ubala blundem and Enduring Power of Attorney (legal aid) drafting, deceased estate administration, and trust management service.

Email public.trustee@justice.wa.gov.au

Website www.publictrustee.wa.gov.au

Palliative Care WA

1300 551 704

Dejarn service helpem allda Western Aultralian people muddy living gutta serious sickness. Dey work gutta thadarn different one group like ole people and community service. Dey also gutta gibbem information and supportem but three main thing: Thadarn plannem but ubala future healthcare, caring blah allda people gutta serious sickness and helpem ubala gutta sorry business.

Website <https://palliativecarewa.asn.au/>

RESOURCE DIRECTORY

LEGAL MATTERS

Older People’s Rights Service (OPRS)

Mirrabooka: 08 9440 1663

Northern Suburbs Community Legal Centre

Joondalup: 08 9301 4413

Thadarn Service em funded lunga Department of Communities. Dey gibbem but information and helpem but ole people who muddy getting hurt lunga Perth and Mandurah.

Email info@nsclegal.org.au

Website nsclegal.org.au

Seniors Rights Advocacy Service

1300 650 579

Thadarn Seniors Rights and Advocacy Service em helpem but proper service in thadarn Civil Law Division at Legal Aid WA. Em helpem but ole people gutta dem rights and stoppem but ole people gettin hurt.

Website <https://www.legalaid.wa.gov.au/sites/default/files/inline-files/Video-Fact-Sheet-SRAS.pdf>

Subiaco Justice Centre Inc.

08 6500 0227

Subiaco Justice Centre provides legal advice and representation to disadvantaged persons.

Website www.subiaco.legal

Community Legal Centres WA

08 9221 9322

Community Legal Centres (CLCs) em thadarn free business where em helpem ubala gutta legal and welfare services. CLC gutta 28 centres all oba the metropolitan, regional and remote Western Australia.

Website <https://www.communitylegalwa.org.au/>

Aboriginal Legal Service of WA

08 9265 6666

Thadarn Aboriginal Legal Service of WA em helpem but ubala gutta legal service and supportem but allda Aboriginal and Torres Strait Islander People.

Website <https://www.als.org.au/>

RESOURCE DIRECTORY

INFORMATION ON ELDER ABUSE

Advocare

1300 724 679

08 9479 7566

Free Call: 1800 655 566 (Regional)

Advocare helpem ubala gutta services blah allda ole people getting hurt. Demlut services em free one an won't tellem anybody ubala business.

Email rights@advocare.org.au

Website www.advocare.org.au

Aboriginal Language Interpreting Service

1800 330 331

If ubala wanna gettem help lunga Aboriginal language interpreting sevice blah thadarn ole people who muddy getting hurt, ubala can callem Aboriginal Interpreting WA (AIWA).

Website <https://aiwaac.org.au/>

SUPPORT FOR LGBTI OLDER ADULTS

LGBTI Rights in Ageing Inc. (GRAI)

Available Online ONLY

Thadarn GRAI helpem support ole people who different one to man or woman. Thadarn GRAI website gutta allda information bla LGBTI ole people if dey needem everyday help.

Email info@grai.org.au **Facebook** <https://www.facebook.com/GRAI.org/>

Website grai.org.au/grai-covid-19-response

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